

Terzi&Partners
Summary of Professional Client Responsibilities

Terzi&Partners, which from its founding has been a professional firm, has adopted a formal Code of Professional Responsibility to which all professionals are committed. These commitments to our clients define T&P as a professional firm and describe our Professional Approach to all assignments throughout the world. This code is based on the codes of the older professions.

Here is a summary of our professional client responsibilities:

1. To put client interests ahead of Firm interests. Serving thus in arranging for our work we put client impact ahead of any other Firm priority.
2. To adhere to the highest standards of truthfulness, integrity and trustworthiness.
3. To maintain in confidence the private and proprietary information of client organizations and any sensitivity opinions of individuals within client organizations.
4. To maintain an independent position, being ready to differ with client executives and to tell them what we believe is in their companies best interests, even though that may adversely affect Firm income or engender continuance of the relationship.
5. To provide only services for which the Firm is competent and that provide full value for the client. The Firm and individual Firm members have a continuing professional responsibility to maintain and improve our competence to serve clients, and to provide creative competence whenever possible.

Discharging these responsibilities (i.e., following the Professional Approach) provides clients some of the greatest values of a professional firm and our consultants some of the greatest satisfactions of a professional career.

Ever since the founding of the Firm we have worked very hard to make these statements a daily on-the-job reality; and we attribute our success very largely to the degree to which we have been able to achieve the objective.